



Building a Secure, Modern Public-Sector IT Platform: TheHome Office Infrastructure Transformation

The partnership between us and the Home Office marked one of the most ambitious infrastructure modernisation programmes undertaken within a UK public-sector environment. The objective was clear but demanding: design, build and implement a completely new outsourced IT infrastructure platform, delivered within a secure public-sector cloud service and capable of supporting thousands of users, diverse device types, and mission-critical applications across a nationwide footprint.

A Secure Cloud Foundation for a Modern Workforce

At the heart of the programme was the creation of a new cloud-based infrastructure platform, engineered to meet stringent government security standards while enabling modern ways of working. The solution was architected within a secure public-sector cloud environment, providing a resilient foundation for all services delivered across the estate.

This platform supported a full spectrum of devices — from traditional desktop systems to hand-held mobile devices — all connected through a secure Wide Area Network (WAN) spanning every site in scope. The WAN became the backbone of the new operating environment, ensuring consistent, encrypted connectivity for staff regardless of location.

End-to-End Secure Services Across the Estate

The programme delivered a comprehensive suite of secure digital services, each designed to strengthen operational capability and improve user experience:

- Secure Email Services — enabling protected communication across all departments and partner organisations.
- Remote Access — providing staff with controlled, policy-driven access to systems from remote or mobile locations.
- Mobile Device Management (MDM) — ensuring all mobile endpoints were fully managed, compliant, and protected.
- Managed & Hosted Device Services — delivering centrally governed device provisioning, maintenance, and lifecycle management.

These services were integrated seamlessly into the new cloud platform, ensuring consistent security controls, unified management, and improved operational resilience.

Integration with Critical Business Applications

A key requirement of the programme was enabling secure, reliable access to critical business applications provided by multiple delivery partners. The platform was designed with interoperability at its core, ensuring that applications from various suppliers could be accessed securely and efficiently by all authorised users.

This multi-partner integration demanded strong governance, clear architectural standards, and close collaboration across the delivery ecosystem. The result was a unified, secure application landscape that supported frontline operations and back-office functions alike.

A Collaborative Delivery Model

The project brought together a wide range of technical specialists, security experts, and delivery partners. We led the programme, coordinating contributions from multiple organisations to ensure the platform met all security, performance, and operational requirements.

This collaborative model ensured:

- Consistent adherence to security and compliance standards
- Integrated delivery across infrastructure, applications, and end-user services
- A unified approach to testing, deployment, and service transition
- A stable, scalable platform ready for future enhancements

Strengthening Security, Resilience and Operational Capability

The successful delivery of this programme provided the Home Office with a modern, secure, cloud-based IT environment capable of supporting its critical national responsibilities. The new platform improved operational resilience, strengthened cyber-security posture, and enabled more flexible, efficient working across all sites.

By combining secure cloud architecture, modern device management, and integrated application access, we a future-ready technology foundation that will support the Home Office for years to come.