



Tim Williams

SC-Cleared Senior IT Project Manager

Birmingham, UK • 07801 453322 • timwilliams07@outlook.com

[LinkedIn](#) • [Portfolio](#)

SUMMARY

Senior IT Programme & Project Manager with 25+ years' experience delivering large-scale infrastructure modernisation, workplace transformation, cloud adoption, and cyber-security uplift across government, defence, healthcare, finance, and legal sectors. Enhanced SC + DBS cleared, with a track record leading multimillion-pound programmes and global transformations impacting up to 126,000 users across the UK, Europe, APAC, and the USA.

Specialises in secure-by-design delivery, identity & access management, cloud migrations (Azure & AWS), Windows 10/11 at scale, and enterprise cyber-security uplift. Known for stabilising complex multi-supplier environments, embedding robust governance, and delivering predictable outcomes across high-risk portfolios.

Delivered transformation for organisations including NHS England, HSBC, MoD, Metropolitan Police, Dounreay Nuclear & Nuclear Restoration Services, DWP, Linklaters, Telefónica, AdminRe, NFUM, FCDO, Gateley, Eversheds, Newcastle University, Luton Airport, United Utilities, and Tesco.

KEY ACHIEVEMENTS

- Delivered global Windows 10/11 transformations at enterprise scale: 126k devices (Tesco), 46k (HSBC), 32k (NFUM), 15k (Linklaters).
 - Led NHS England's £18m Cyber Security Programme, delivering MFA, IAM, CyberArk, Splunk, Azure, Entra, Intune, IPAM, SSO, and secure backup aligned to CAF.
 - Directed PMO governance across a £122m IT portfolio, improving delivery predictability, RAID management, reporting quality, and financial control.
 - Delivered global managed service transitions for 25,000 users across the US, India, and the Philippines.
 - Strengthened security posture, operational resilience, and cloud-first operating models across highly regulated environments.
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CORE SKILLS

Cyber Security & Identity

CAF-aligned uplift • IAM • MFA • CyberArk • Splunk • Secure Backup

Identity modernisation (Entra ID, SSO, Conditional Access, privileged access control)

Security architecture across cloud, workplace, and hybrid estates

Cyber programme delivery across NHS, MoD, finance, and legal sectors

Cloud & Modern Workplace

Azure & AWS migrations • Cloud adoption frameworks • Tenant-to-tenant migrations
Intune • Autopilot • Windows 10/11 at scale • Teams Rooms • Endpoint security
Enterprise device refresh (15k-126k devices)
Cloud-first operating model enablement

Infrastructure & Workplace Technology

Network refresh • Server builds • Hardened images • Nutanix storage • Data centre migrations
AD • SCCM • SCOM • Citrix • Exchange • VoIP • Application migration
Large-scale infrastructure readiness

Project, Programme & PMO Leadership

Virtual/matrix leadership (UK, Europe, APAC, USA)
Governance • RAID • Reporting • Financial control • CSI • Maturity assessment
PMO setup, optimisation, and portfolio assurance (£100m+ estates)
C-suite and supplier stakeholder leadership

Delivery Methods & Tools

Agile • Waterfall • Scrum • Kanban • Integrated Project Planning
MS Project • Planner • Jira • Atlassian • ServiceNow SPM • HubSpot
SOWs • Cost models • Procurement • Tender responses

Service Management

ITIL • ITSM • ServiceNow • Remedy • Service design • Transition documentation
ISO 27001 & 9001 • SOX • Offshore resource management
BAU transition • Early-life incident reduction

Commercial & Pre-Sales

SOW creation • Cost modelling • Bid management • Contract negotiation
Requirements gathering • Solution shaping • 3rd-party engagement
Pre-sales leadership for workplace, cloud, cyber, and managed services

WORK EXPERIENCE

Senior Project Manager - NHS England (Freelance)

11/2025 - 02/2026

Led a major cyber-security uplift aligned to CAF, delivering enterprise-wide identity, access, and security modernisation. Delivered MFA, IPAM, SSO, IAM, CyberArk, Splunk, Azure, Entra, Intune, and secure backup.

Impact: Strengthened security posture, improved operational resilience, and established a scalable identity and access foundation.

Senior Project Manager / PMO Manager - Roc Technologies

07/2025 - 10/2025

Oversaw governance and delivery assurance across a £3.6m PMO contract and a £122m IT portfolio for Dounreay Nuclear. Delivered MFA for Luton Airport, a university-wide network refresh, and ServiceNow MSP rollout.

Impact: Improved delivery predictability, strengthened governance maturity, and accelerated adoption of secure, modern infrastructure.

Senior Service Transition Project Manager - Version One

12/2024 - 07/2025

Delivered seamless transition of major programmes into BAU support. Managed ITSM processes, service designs, KT plans, and ServiceNow integration.

Impact: Reduced early-life incidents and improved service stability.

Senior Project Manager / PMO Manager / Bid Manager - Computacenter

07/2013 - 09/2024

Delivered global workplace, cloud, and infrastructure programmes across estates of 15k-126k devices. Directed Windows 10/11 programmes for Tesco, HSBC, Linklaters, and NFUM.

Designed, implemented, led and continuously improved & matured PMO services for major public and private sector clients including FCDO, DWP, MET, MoD, HSBC, NFUM and Eversheds. Supported pre-sales with tenders, SOWs, cost models, and 3rd-party engagement.

Impact: Delivered predictable, low-risk global transformations and enabled cloud-first operating models.

Project Manager - TrustMarq / Capita / Trinity Expert Systems / Liberata

01/2006 - 06/2013

Delivered secure infrastructure and application modernisation for Financial Services clients.

Impact: Improved system performance, strengthened security posture, and enabled scalable IT operations.

CERTIFICATIONS

APM PMQ • PRINCE2 • PRINCE2 Agile • P3O • PMI AI • Disciplined Agile • ITIL v3 • ServiceNow IT Leadership • Six Sigma Green Belt
MCSE • MCITP • MCP • MCTS • VMware ESXi • Citrix CCA • NIST CSF • Microsoft Cloud Adoption Framework

PROFESSIONAL MEMBERSHIPS

APM • BCS • House of PMO • PMI